

# 24/7 Access to medical care

Telemedicine Program



With Health Advocate's Telemedicine Program through MeMD, getting the care you need is now easier than ever. You can connect with a board-certified medical provider anytime—after hours, on holidays, wherever you are—so you can focus on feeling better, sooner.

## Get immediate help with non-urgent health issues:

Sore throat

Coughs, colds and flu

Sinus infections

Pink eye

Bug bites and stings

Skin infections

Strains and sprains

Minor cuts and burns

### It's easy to get started!

To request a confidential consult with a licensed MeMD provider, **simply log in to the Health Advocate member website and click "Telemedicine"** (under "Health") to be connected directly to the MeMD portal.

### Who can use this service?

You, your spouse/partner, dependents, parents, and parents-in-law can all take advantage of this convenient service!



**Remember...** Health Advocate's experts can help resolve a wide range of healthcare and insurance issues on your behalf. Just call or visit the member website below.



**866-799-2691**

answers@HealthAdvocate.com  
HealthAdvocate.com/members

Call • Email • Message • Live Chat



**HealthAdvocate**<sup>SM</sup>

MeMD offers services via telehealth to patients nationwide. Services are provided in accordance with state law by licensed professionals and are rendered subject to the licensed professionals' judgment. When medically necessary, MeMD providers may prescribe medication to patients; MeMD does not guarantee that a prescription will be written. MeMD is not a pharmacy or prescription fulfillment warehouse. MeMD is not an insurance product. Virtual Urgent Care visits are not a replacement for a primary care physician.

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